

## Rule GAW069 – Add User to Case on Status

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Apply when: CaseStatuses database file

Subtask: I

Standard GAWDBObject subtasks:

'C' - on object creation

'R' - before referential integrity

'i'/'I' - before/after insert

'u'/'U' - before/after update

'd'/'D' - before/after delete

Sequence: 10 (Controls the order in which rules will be applied for a given subtask)

Java class:\*

Assigns users to a case whenever a case status of a specified type is added.

This should be called AFTER INSERT of a CaseStatuses database object.

The users to be added are determined by the settings in the 'RULEPARMS' entry of the 'DEFAULTS' table.

Valid properties are:

AddUserToCaseOnStatus.status.casetype.n=<Quest userid>

AddUserToCaseOnStatus.status.n=<Quest userid>

This will add the userid specified to the associated case.

status is the case status (lowercase)

case type is the type of case tied to the status (lowercase)n must start at 1 and increment by 1 for each entry specified. NOTE: Quest will search for the first matching entries in the sequence listed on this screen - from most specific to least specific.

Rule Setup:

Apply when	Sub-task	Seq	JAVA class
<u>CaseStatuses</u>	I	10	equest.rules.AddUserToCaseOnStatus

Rule Parms:

AddUserToCaseOnStatus.op.jc.1=MARHAR

AddUserToCaseOnStatus.op.jc.2=GWERIN

AddUserToCaseOnStatus.op.jc.3=JOHSHA

AddUserToCaseOnStatus.op.jd.1=MARHAR

AddUserToCaseOnStatus.op.jd.2=GWERIN

AddUserToCaseOnStatus.op.jd.3=PUBDEF