Rule GAW082 – Send Email for Events

Apply when: Events database file
Subtask: A
Standard GAWDBObject subtasks:
'C' - on object creation
'R' - before referential integrity
'i'/'I' - before/after insert
'u'/'U' - before/after update
'd'/'D' - before/after delete
Sequence: 5 (Controls the order in which rules will be applied for a given subtask)
Java class:* GAW082 - equest.rules.SendEmailForEvents ▾

This will send an email notifying all case assignments tied to the event of the event, along with a calendar invite attachment. For somebody to receive an email, we must have their email address within Quest.

It is also possible to specify email addresses that should get notice for specific event types or events from a specific court.

This rule will only work AFTER ALL NAMES ADDED TO A NEW EVENT ('A'), BEFORE UPDATE, or BEFORE DELETE of an EVENT, or AFTER INSERT of an EVENTNAMES.

You can specify events/courts to skip by defining the settings in the 'RULEPARMS' entry of the 'DEFAULTS' table.

Valid properties are:
SendEmailForEvents.includeAddress.n=<event type>
SendEmailForEvents.skip.n=court-<court id> or type-<event type>
SendEmailForEvents.includePersonType.n=<person type>
SendEmailForEvents.email.n=court-<court id> or type-<event type>
SendEmailForEvents.email.n.m=<email address>
where
<court id> is the court id (or *all) for which messages shouldn't be sent.
<event type> is the event type (or *all) for which messages shouldn't be sent (or for which the person's address should be included).
<person type> is the person type of who should receive messages (if none defined, all people will be included per usual rules)
n must start at 1 and increment by 1 for each entry specified.
m must start at 1 (for each unique n) and increment by 1 for each entry specified.

Rule Setup:

Apply when	Sub-task	Seq	JAVA class
Events	A	5	equest.rules.SendEmailForEvents
Events	d	5	equest.rules.SendEmailForEvents
Events	u	5	equest.rules.SendEmailForEvents

Rule Parms:

# SendEmailForEvents.includeAddress.n=<event type>
# SendEmailForEvents.skip.n=court-<court id> or type-<event type>
SendEmailForEvents.includePersonType.1=DCSA
SendEmailForEvents.includePersonType.2=ATTY
SendEmailForEvents.includePersonType.3=DPWA

SendEmailForEvents.email.1=type-pfac
SendEmailForEvents.email.1.1=tara@childadvocates.net
SendEmailForEvents.email.2=type-medt
SendEmailForEvents.email.2.1=chelynne@childadvocates.net

You must make sure that the defined Person Type table has either a Y or an O in the Get messages field. Otherwise, they will not be notified via email.

You may also wish to configure the default table: Use the defaultFrom as organizer on cal invites (USEDEFAULTFROM) to a Y if a person type would schedule an event and need a calendar invite to themselves.

When sending calendar invites, should we use the system **default from address**, rather than the user's email address, as the organizer of a calendar invite. This allows the user to receive the email and add it to their Outlook Calendar. Otherwise, Outlook won't let them add an event to which they are the organizer. 'Y' in short description for 'yes', 'N' for no.