PENDING NOTICES:

This is a process in Quest where you can use the system to mail copies of documents to people associated with the case, people assigned to the case and relatives.

When you add a person to a case, either as a <u>person associated</u> or a <u>person assigned</u> you are asked to click a Notice button.



When you ADD a document, there is also a Send notice button on the DOCUMENT DETAIL screen.

	Document Detail
Document date/time:	
Template:*	List templates containing: order
	JDO-ORDER - Order of the Court
•	Order of the Court
	Send notice Sealed
Document for:*	Baby Jones
Case(s):	☑ Baby Jones: Case 2 - Defendant - 13-JD-11 (Active; Case Filed) □ Baby Jones: Case 1 - Child - 13-DN-2 (Active; Case Filed)
	□ Kevin Jones: Case 1 - Respondent - 13-DN-2 (Active; Case Filed)

This is setting it up so that when you FINISH this document, notice will be sent through the PENDING NOTICE process to anyone with a Yes send notice on their ROLE.

Add
Edit

In the notices section, you will see that notice for Kevin Jones is pending. You can manually add other people to receive notice by clicking on the Edit button at the end of the NOTICES line.

Edit Notice Requests Select names to send notice about the document 1/3/2014 1:52:31 PM - Order for Outpatient Evaluation (Approved - 1/3/2014)							
Notice	Name and role	Print status	Service date	Service disposition			
✓	David Johnson - Youth Service Officer (13-DN-2)	Printed	1/3/2014	Unconfirmed			
	Baby Jones - Document name						
✓	Kevin R. Jones - Previously received notice	Pending					
	HOME 135 W. Main Street Camden, TN 38320 USA						
✓	Lisa Marie Jones - Mother of Baby Jones						
	HOME 1234 Anystreet Paris, TN 38242 USA						

You can see that Kevin Jones is already pending, but if I click on Lisa Marie Jones I can send her a copy of the order as well.

Click anyone you wish to receive a copy.

Click on the UPDATE button or press ALT+U to save your changes.

 Now both people are pending.

 Now both people are pending.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

 Image: Service requested at 1/3/201

Running the Report:

Now that there are notices (copies of documents) out there pending, waiting to be mailed. You can print the copies.

FROM THE MENU: Miscellaneous, Reports, Print Pending Notice



Printing the Report:

Reports will come to you through Quest Messages.

	Messages Karlene Thompson		
Delete	Message	Status	
	Add a new message		
	Output Batch notices part 1 is ready for viewing. > Added by Karlene Thompson on 1/3/2014 2:17:36 PM	Select-	
	Job succes View the output Start: 1/3/2014 2:17:34 PM; End: 1/3/2014 2:17:35 PM; Return code: 0. 	Select-	

Click on the report link. This will display the report, you can print the report.

There will be a cover sheet for each person, and a copy of every order that is pending for them. For example, if you have an attorney that had several cases that day, there will be a cover sheet with the attorney name and address, then a copy of every order that goes to him/her.

They can be folded and placed in a window envelope.

There are postal services available where you can send this report through a secure site, and they will print, fold, stuff, verify there is a valid mailing address, and put postage on the envelope for you at a very reasonable fee. Probably less than having an employee spend their time doing this job.

		AND NON-CUSTODIAL ASSESSME THE TENNESSEE DEPARTMENT OF CHILDF	AT BY EN'S SERVICES	
		ORDER FOR OUTPATIENT EVALUATION UNDER T.C.A. § 37-1-128(e)(1)	OF A CHILD	
D.O.B. September 4, 2013		§		
baby Jones		8	Charge(s):	
IN THE MATTER OF:		8	Case No. <u>13-DN-2</u>	
	1	IN THE JUVENILE COURT OF BENTON CO	JNTY, TENNESSEE	
You are hereby noticed of the following:				
Lisa Marie Jones 1234 Anystreet Paris, TN 38242 USA				
DATE: January 3, 2014				
COUNTY OF BENTON) 33.			
STATE OF TENNESSEE)) \$\$:	IN THE JUVENI	E COURT	
This cause was heard on the 3rd day of January, 2014 assist the court in disposition of this case; and (3) to h IT IS THEREFORE ORDERED THAT: 1. The child submit to an outpatient mental evalua	. It appeared to the court that: (1) there is reason to ave a thorough and complete assessment, it is nece tion at Mental Health Center on the date and time	o believe that the child has a mental illness and/or mental rett essary to involve both a mental health care provider and the h especified by the Center, but no later than.	rdation; (2) that it would be in the best interests of the child to t lepartment of Children's Services (DCS).	ndergo an evaluation to determine his or her mental status to
		ORDER FOR OUTPATIENT EVALUATION UNDER T.C.A. § 37-1-128(e)(1) AND NON-CUSTODIAL ASSESSME THE TENNESSEE DEPARTMENT OF CHILDR	OF A CHILD NT BY EN'S SERVICES	
D.O.B. September 4, 2013		ş ş	Charge(s):	
Baby Jones		8 8 8	Case No. <u>13-DN-2</u>	
	1	IN THE JUVENILE COURT OF BENTON CO	JNTY, TENNESSEE	
You are hereby noticed of the following:				
Kevin R. Jones 135 W. Main Street Camden, TN 38320 USA				
DATE: January 3, 2014				
COUNTY OF BENTON)			

IT IS THEREFORE ORDERED THAT:

Once notice has been printed, the Notice section of the DOCUMENT DETAIL screen is updated to reflect same.

Notices
David Johnson (Service by Email - Unconfirmed delivery)
Service requested at 1/3/2014 1:52:31 PM via Quest messaging.

Service requested at 1/3/2014 1:52:31 PM via Quest messaging.
Kevin R. Jones (Service by Standard service for notices - Printed)
Notice printed at 1/3/2014 2:17:35 PM to 135 W. Main Street, Camden, TN 38320 USA.
Lisa Marie Jones (Service by Standard service for notices - Printed)
Notice printed at 1/3/2014 2:17:35 PM to 1234 Anystreet, Paris, TN 38242 USA.